



Canadian College of  
Health Service Executives  
Collège canadien des  
directeurs de services de santé

Healthcare Leadership Professional Development Series

## **From Good to Great: Transforming Canada's Health System**

The Canadian College of Health Service Executives - Eastern Ontario Chapter (EOC)  
in partnership with the  
Telfer School of Management  
and its  
Masters in Health Administration Alumni Association  
presents...

*“Mission Critical: Creating an Environment to  
Reduce Adverse Events in Health Delivery”*

**Dr. Gordon Wallace**  
Canadian Medical Protective Association

**Marie Owen**  
Canadian Patient Safety Institute

**Cynthia Majewski**  
Quality Healthcare Network

**May 13, 2009**  
**5 – 7 p.m.**

Attend in person at: **Providence Care – Mental Health Site**  
Learning & Leadership Centre 752 King Street West Kingston ON  
or

Attend via videoconference at: Telfer School of Management  
Desmarais Building, Room DMS 2180 (2<sup>nd</sup> floor) 55 Laurier Avenue East Ottawa ON



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**Event Registration:  
Healthcare Leadership Professional Development  
May 13, 2009**

Name: \_\_\_\_\_

Position: \_\_\_\_\_

Organization: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail: \_\_\_\_\_

**Please indicate your status & attendance:**

- Option 1: I will attend in person at Providence Care – Mental Health Site, Kingston
- |  |   |
|--|---|
| <input type="checkbox"/> Member: \$50  | <input type="checkbox"/> Non-member: \$60 |
| <input type="checkbox"/> Student: \$15 | <input type="checkbox"/> Retiree: \$20    |

- Option 2: I will attend by videoconference at the Telfer School of Management, Ottawa – \$30

**Registration Options**

**1. On-line:** Visit [http://www.cchse.org/EasternOntario.asp?active\\_page\\_id=1985](http://www.cchse.org/EasternOntario.asp?active_page_id=1985)

**2. By mail:** Send your cheque and completed registration form to:  
CCHSE - Eastern Ontario Chapter  
Box 8181 Station T  
Ottawa ON K1G 3H7

Substitutes are welcome if a registrant is unable to attend. Payment is not refundable.

**Maintenance of Certification**

Attendance at this program entitles certified Canadian College of Health Service Executives members (CHE / FCCHSE) to **2 Category I credit** toward their maintenance of certification requirement.

**Questions?** E-mail us at [eoc-events@cchse.org](mailto:eoc-events@cchse.org)